



Field Measurements

Orders over 15 linear feet of cabinets include one (no charge) field measurement by a Tharp Field Engineer. All framing including "pony" walls, soffits, window openings and passage ways need to be complete prior to scheduled measurement. Incomplete framing will require a \$75.00 second trip charge or a sign off by the customer guaranteeing that final framing dimensions will match final "signed off" shop drawings.

Key Points:

- All framing to be complete prior to scheduled measurement
- The customer is responsible for finishing missing framing to fit or match final signed off layout
- Additional field measures require an additional \$75.00 Trip Charge

Tharp Delivery or Customer Pick up

All product is delivered on Tharp owned trucks and by Tharp employees. All deliveries and pick ups need to be scheduled with the Tharp Service Department. As a "green" company, all product is delivered "furniture wrapped" - no cardboard boxes to dispose of. A 200' maximum distance from delivery truck to drop zone is included (additional charge over 200'). For pick ups, customers need to supply their own packing straps and material. All delivered or picked up product requires a sign off.

Key Points:

- Pick ups can be scheduled M-F, 8 am-11 am and 1 pm-4 pm.
- 24 hour advanced scheduling is required
- The customer is responsible for packing material for pick ups
- Clear access is required from truck to drop zone. Max distance is 200', additional charge above 200'
- Additional delivery fee for "no shows" will be applied if unable to deliver as scheduled
- The customer or customer representative (+18 yrs) must be present to inspect and sign off on delivered or picked up product.



Tharp Installation

Tharp installs are completed with Tharp trained installers and to accepted industry standards. Customers are responsible to have the work area accessible and free of other materials. For remodels, customers are responsible for removal of old cabinets, plumbing fixtures, appliances, movement of electrical outlets and addressing any flooring issues (patching, fill-ins, etc). Appliance panels are made to appliance specifications and need to be installed by the customers appliance installation contractor. All accessories are installed at time of install i.e. crown, legs, furniture feet, and toe kick. Following install, a Tharp Service Representative will schedule an installation "walk through" to address any open install or touch up issues.

Key Points:

- Install area is clean and has framing/dry wall, electric, plumbing, and flooring installation/repairs complete
- A trip charge will apply for "no show", lack of access to the property, or any other scheduling issues
- A trip charge for additional trip on install accessory/trim pieces post original install date
- Tharp does not install appliance front panels... Please schedule with your appliance vendor

I have read and understand Tharp Cabinet Corporation's Field Measure, Delivery, and Installation "key points" and will responsible for any additional charges

Print Name

Sign Name

Date